

STATE OF CALIFORNIA
CALIFORNIA DEPARTMENT OF TECHNOLOGY
OFFICE OF TECHNOLOGY SERVICES

MAINFRAME PRINTER FORM

OTECH 380 (REV. 09/2014)

[More information on SNA, APPN, and IP.](#)

Instructions:

1. Determine how you will connect to the Gold Camp Facility Mainframe(s)
 - a. Telnet – NOTE: **DO NOT USE THIS FORM FOR TELNET!**
 - b. Direct CGEN (or CSGNet) Connection
 - c. Site to Site VPN
 - d. OTech's Server Based Computing Service (Citrix)
 - e. Client VPN
2. Gather Contact Information – See Contacts Tab of this Excel Document.
3. Gather Printer Information – See Spreadsheet Tab of this Excel Document.
4. Gather Application Information – See Spreadsheet Tab of this Excel Document.
5. Gather Application Specific Print Type Information – See Spreadsheet Tab of this Excel Document.
6. Attach this form to a Work Order (preferred) or CSS Service Request.

DO NOT USE THIS FORM FOR:

**Customers Utilizing Vacaville Facility Mainframes (S1S1, S2S2, HWDR, TEST, TST2)
Telnet Printing**