



Tech Alert

from the Customer Delivery Division
"Your Gateway to CalTech Services"

TA 15-02: CalTech Quarterly CA.mail Forum

ATTENTION: CA.mail Customers

ACTION REQUESTED: Information Only

DUE DATE: None

CA.mail Forum:

The quarterly CA.mail Forum was held on January 9, 2015. These forums allow CalTech to share information with our customers, and give customers the opportunity to provide input on upcoming changes and decisions regarding CA.mail services.

Forum Highlights:

CA.mail improvements, decisions, and/or changes that may affect CalTech customers:

SSLv3:

CalTech disabled SSLv3 on the F5 appliance. If clients are running Windows XP or IE6, they will no longer be able to access their mailbox. Newer versions of *IE along with* Google Chrome or Firefox are good options to replace IE6.

IP Address Ranges:

CalTech services teams will collect and verify customer IP address ranges in order to better trouble shoot connectivity issues by having the source and destination IP addresses of CA.mail customers. CalTech may be contacting customers to verify this information.

Next Forum:

The next CA.mail forum will be on April 10, 2015. A meeting invitation will be distributed in advance of the next forum.

Contact:

If you have questions or need further clarification, please contact your CalTech Account Lead. If you are unsure who your Account Lead is, please use the [Account Lead Lookup](#), or call the Customer Delivery Division at (916) 431-5476.