



# Tech Alert

from the Customer Delivery Division  
"Your Gateway to OTech Services"

## TA 13-13: Postponement of Firewall Changes to DNS Access

**ATTENTION:** Department of Technology Customers using DNS

**ACTION REQUESTED:** None at this time

**REVISED DUE DATE:** Not Applicable

### Overview:

**Please note: This Alert supersedes OTech Tech Alerts 13-10 and 13-11.** Currently, OTech's Domain Name Service (DNS) servers support DNS resolution for any public or private entity. To minimize the possibility of OTech's DNS servers being compromised by hacking or distributed denial of service attacks, **a firewall change is tentatively scheduled for January 2014.** The firewall change is a DNS best-practice required by OTech Security Management to remediate unauthorized name resolution on the internal OTech DNS servers. This change will NOT impact systems hosted at OTech.

### Due Date:

Any due date(s) for requested actions will be provided through a Service Desk Announcement and OTech Tech Alert after OTech reschedules the firewall changes.

### Requested Action:

There is no action requested of customers at this time.

### Contact:

If you have questions or need further clarification, please contact your OTech Account Lead. If you are unsure who your Account Lead is, please use the [Account Lead Lookup](#), or call the Customer Delivery Division at (916) 431-5476.