



# Tech Alert

from the **Customer Delivery Division**  
*"Your Gateway to Technology Services"*

## TA 15-14: URSUS Content Management Service Sunsetting

**ATTENTION: URSUS CMS Customers**

**ACTION REQUESTED: Submit Service Request to Indicate Your Plan of Action**

**DUE DATE: September 1, 2015**

### Background:

The Department of Technology will sunset the URSUS Content Management System (CMS) on June 30, 2016. Websites not migrated off of the URSUS CMS, will no longer function after that date. A new service named CA Web Publishing will be available for use by URSUS customers.

### Options for current customers:

Current URSUS CMS customers have the following options for replacing the URSUS service:

1. Migrate to the new CA Web Publishing Service before June 30, 2016. View this [video](#) to become acquainted with the CA Web Publishing Service. If this option is selected, we will work with you to plan and schedule the migration prior to the URSUS sunset date. Please note: the new CA Web Publishing service will not support intranets or extranets.
2. Subscribe to the Department of Technology Website Hosting or Web Server Hosting services. For more information on these services please visit our [Service Catalog](#) or contact your Account Lead. If this option is selected, we will work with you to provision one of these solutions.
3. Implement a customer-managed CMS or website hosting solution in CalCloud. If this option is selected, please submit an Service Request (SR) to discontinue the URSUS CMS service when you've implemented your new solution so that the associated billing can be stopped if prior to June 30, 2016.

### Requested Action:

Submit an SR indicating your department's intended plan of action by September 1, 2015. Please indicate in the Service Request narrative one of the following options

1. Migrate off the URSUS system to the Department of Technology CA Web Publishing Service.
2. Migrate off the URSUS system to the Department of Technology Website Hosting Service.
3. Migrate off the URSUS system to the Department of Technology Web Server Hosting Service.
4. Migrate off the URSUS system and implement a customer-managed CMS or website hosted in CalCloud.  
**NOTE:** Under this option, if you wish to discontinue the URSUS service prior to June 30, 2016, please submit a separate SR with the actual planned termination date.

### Due Date:

Submit your SR by September 1, 2015. The URSUS CMS system will no longer provide services after June 30, 2016.

### Contact:

Further inquiries should be directed to your Department of Technology Account Lead by using the [Account Lead Lookup](#) or call the Customer Delivery Division at (916) 431-5476.

