



Tech Alert

from the **Customer Delivery Division**
"Your Gateway to Technology Services"

TA 16-04: FY 2015/16 and FY 2016/17 Rate Adjustments and New Services

ISSUE DATE: January 21, 2016

ATTENTION: All Customers

ACTION REQUESTED: None--Information Only

EFFECTIVE DATE: January 1, 2016

Overview:

The California Department of Technology (CDT) has released its FY 2015/16 and FY 2016/17 rate adjustments and new services which were approved by the Department of Finance on December 23, 2015. The purpose of these changes is to:

- Align the rates with the costs of providing services; and
- Provide new technologies to customers while reducing overall costs.

This rate package will result in a net savings of about \$3.7 million to the CDT customers at the current workload level for FY 2015/16 and \$5.8 million for FY 2016/17.

Services with Rate Adjustments:

Rates for the following service will **increase** effective **January 1, 2016**:

- Open Systems Storage - Data Backups

Rates for the following services will **decrease** effective **January 1, 2016**:

- California Government Enterprise Network (CGEN) Infrastructure
- CGEN Site Connectivity
- ListServ E-Mail Distribution
- Open Systems Storage – SAN and NAS
- Mainframe Disk Storage
- Mainframe Tape Storage

Rates for the following services will **increase** effective **July 1, 2016**:

- CGEN OPTEMAN/OPTWAN (OEM/OEW) Transport Service
- Dedicated Firewall/Demilitarized Zone (DMZ)
- Linux Application Hosting
- Windows Application Hosting

New Services:

Rates have been established for the following **new services** effective **January 1, 2016**:

- CGEN Bandwidth Change
- Managed Services in CalCloud
- Electronic Commerce (E-Commerce) Services
- Tenant Managed Service (TMS) Basic Foreign Network Connectivity
- Windows Application Hosting - Server monitoring tool

Impacted:

All CDT customers subscribing to the above services.

Rate Change Detail:

Please view the [Customer Rates Memo](#) for details on the rate adjustments and new services.

Contact:

If you have questions or need further clarification, please contact your CDT Account Lead by using the [Account Lead Lookup](#), or call the Customer Delivery Division at (916) 431-5476.