

Go-Online Users Group Highlights on V12 by Jim Hill

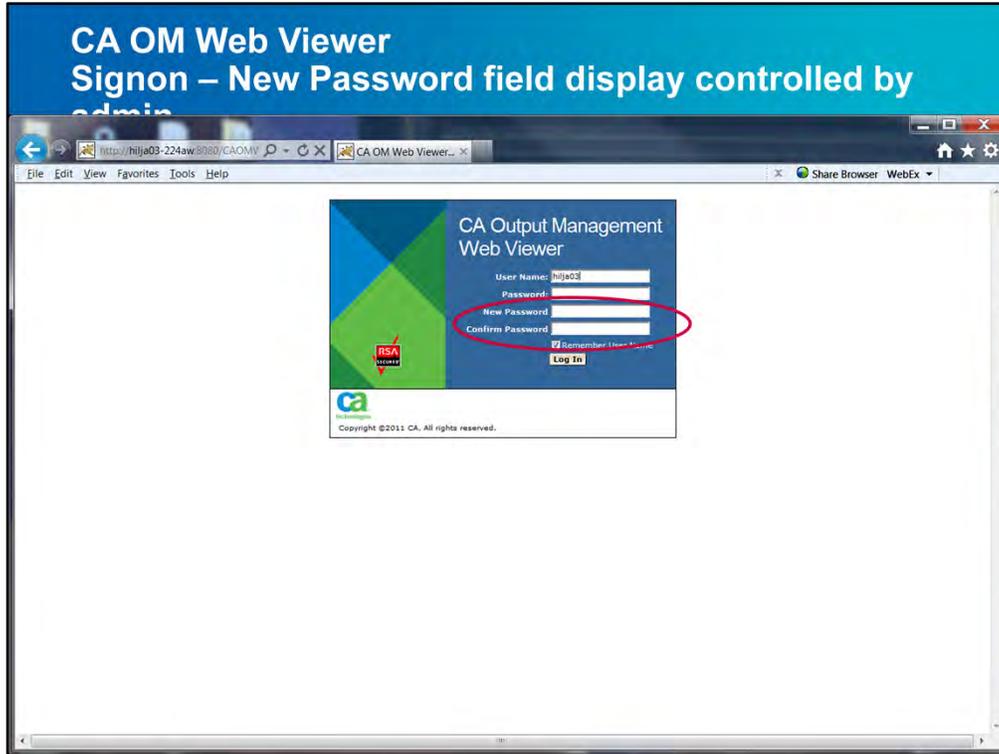
Introduction

CA Output Management Web Viewer Version 12:

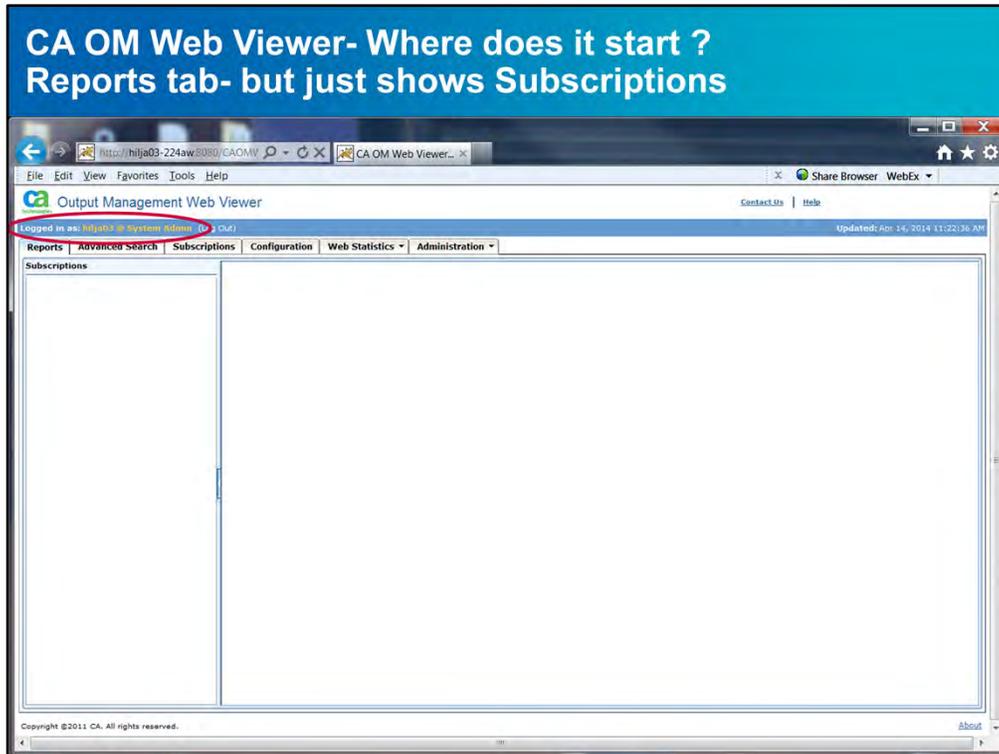


1 April 21, 2014 CA OM Web Viewer v12 Copyright ©2012 CA. All rights reserved.





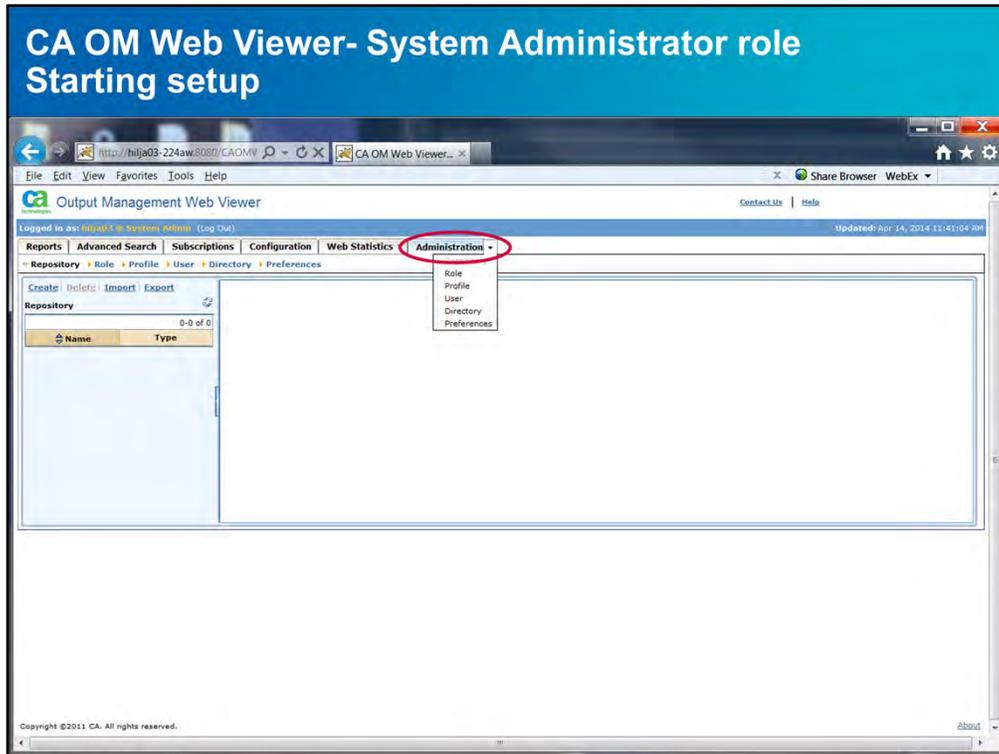
To login, supply User Name and current Password.
New Password and Confirm Password fields may be displayed dependent upon administrative settings.



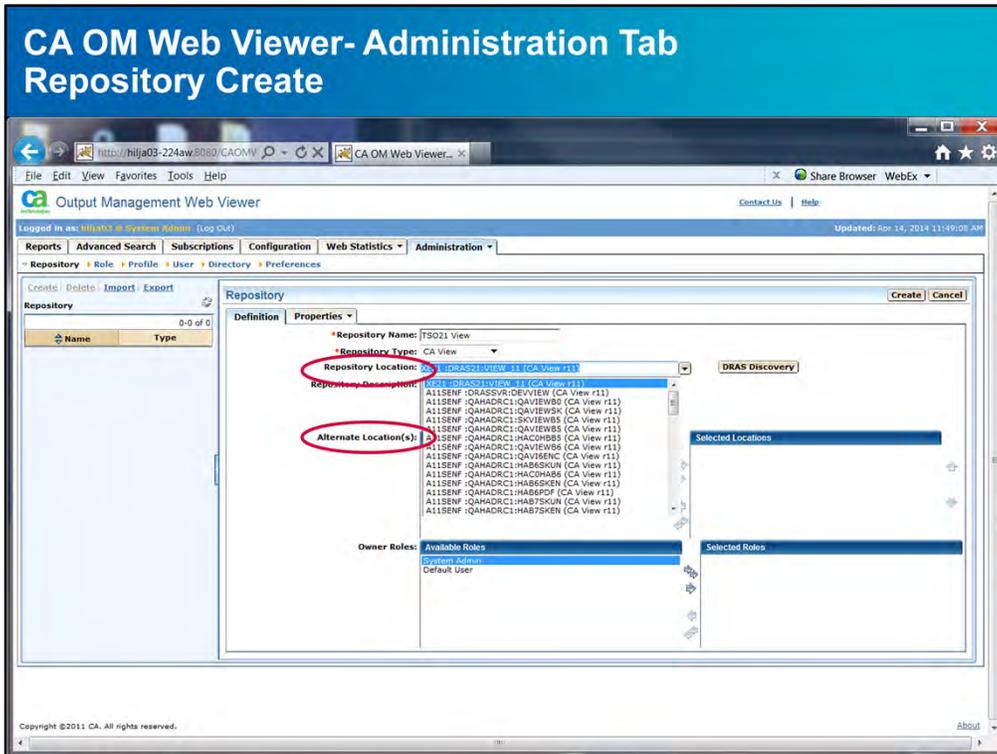
After login starts at the Reports Tab. This is true for all four role types: System Administrator, Group Administrator, Advanced User & Basic User.

This is the example in the System Administrator role. User and role are displayed in bar above tabs.

The Reports tab displays only defined Subscriptions. This can be misleading to users, who may think they have no reports unless one or more Subscriptions are available to them.



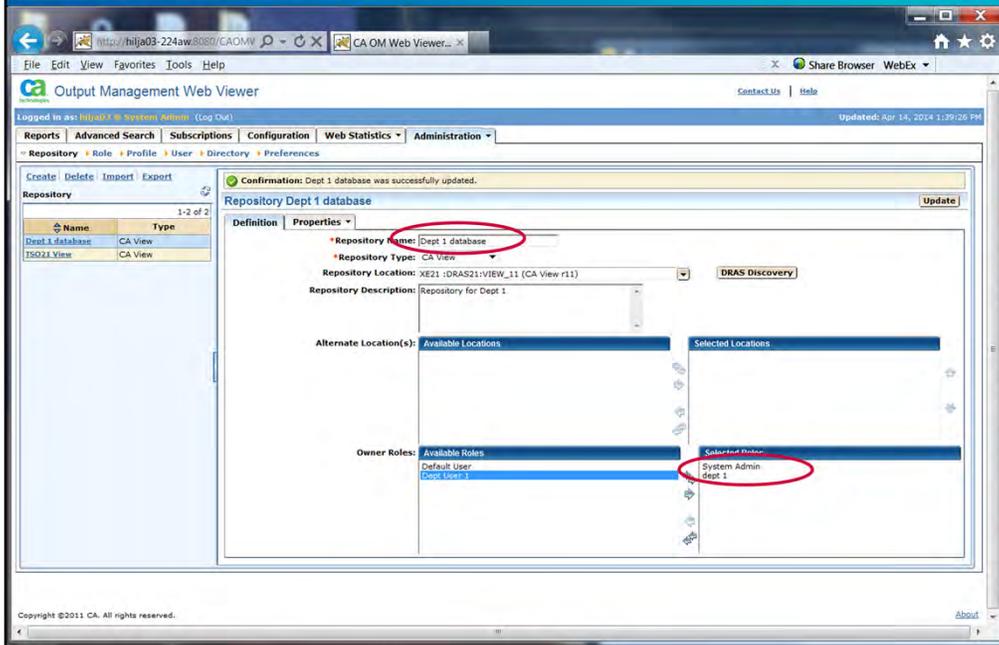
Switch to Administration tab. Selection on dropdown or on bar under the tabs.
With Repository selected, click on Create in left panel.



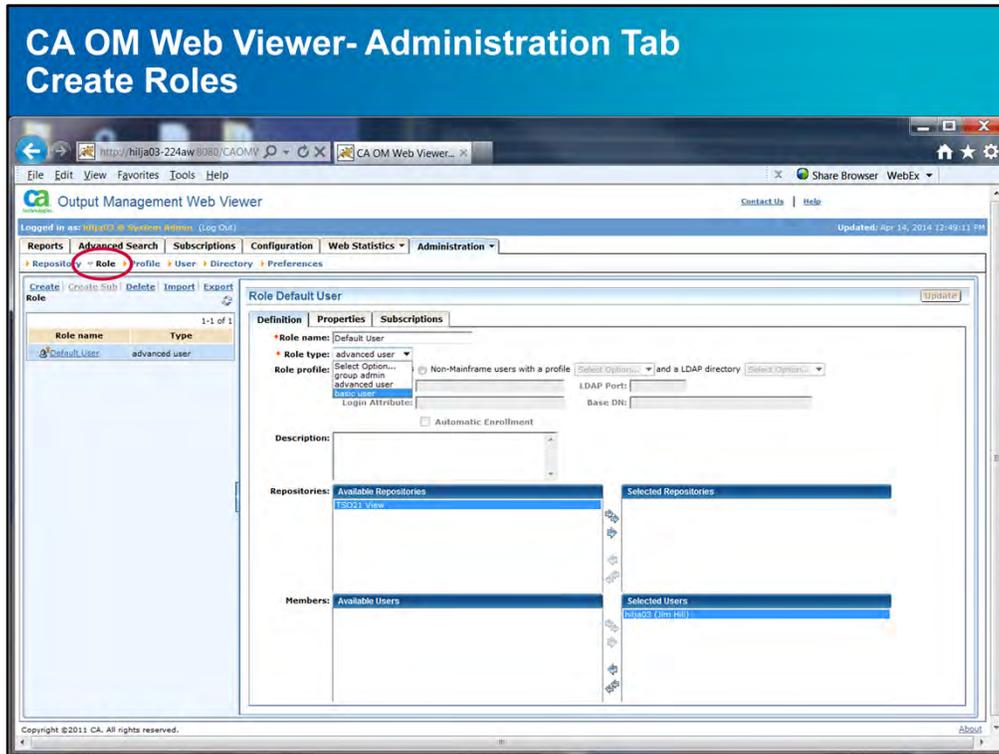
Provide your naming for the repository, select the type (CA View for most clients) and the Repository Location dropdown will display the available repositories discovered from DRAS. Selected as desired.

Alternate Locations are alternative DRAS paths to reach the same repository and may be used for load balancing between OM Web Viewer and the repository.

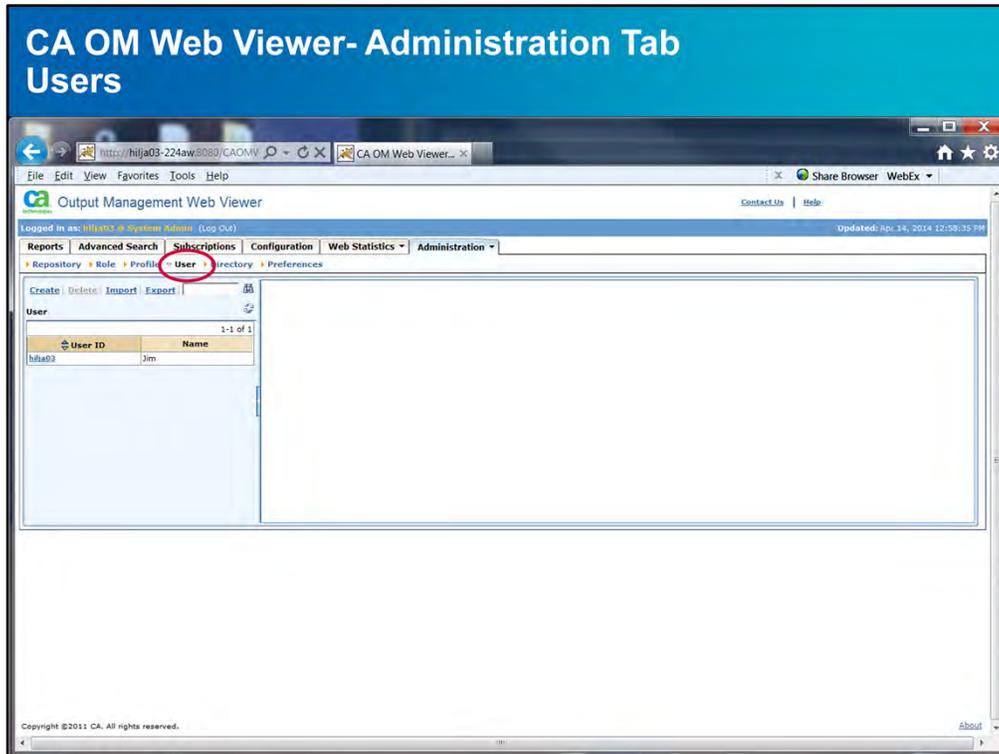
CA OM Web Viewer- Administration Tab Additional repositories



System Administrators may add additional repositories as desired and select roles to have access.

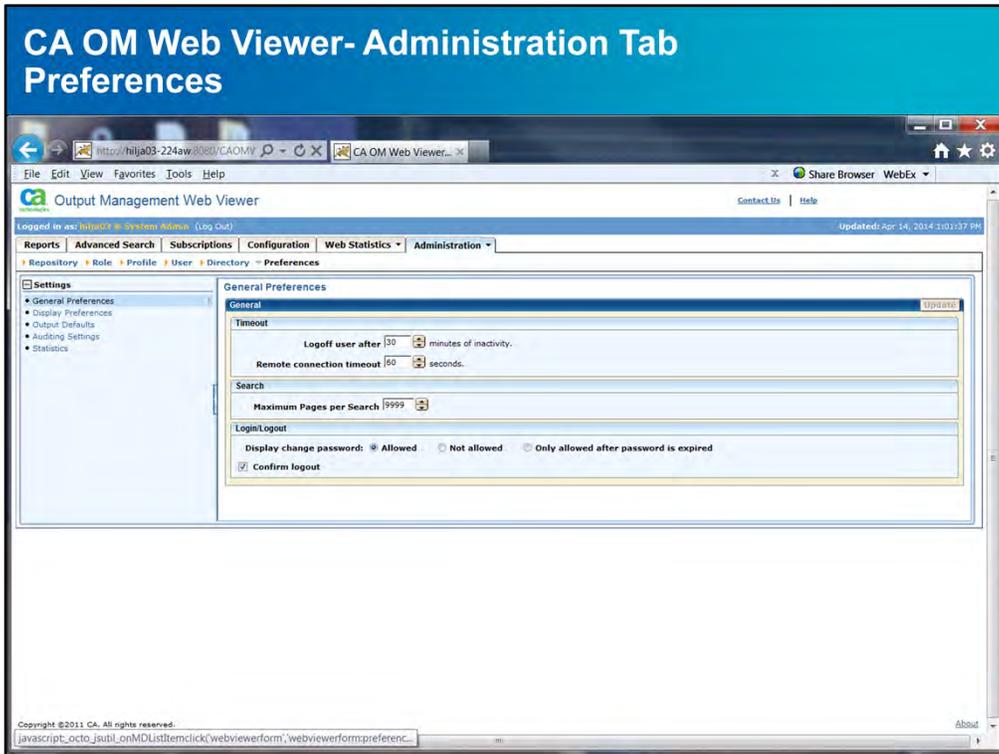


Switch to Role and see Default User role was created automatically. Update as desired. Create other Roles as desired. For example, may create Group Admin role for different departments, with repository selections to only ones for that department.

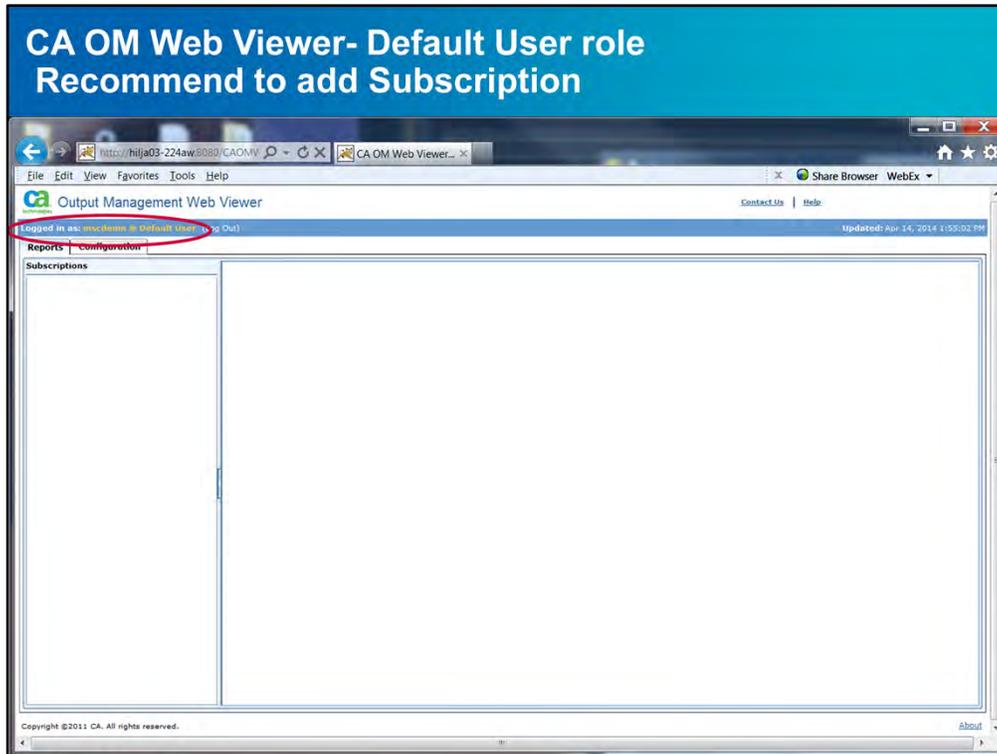


Users may be added by admins or will automatically be added using the Default User role the first time the login.

NOTE: Profile & Directory are only used for alternate LDAP authentication sites.



Set Preferences as desired.

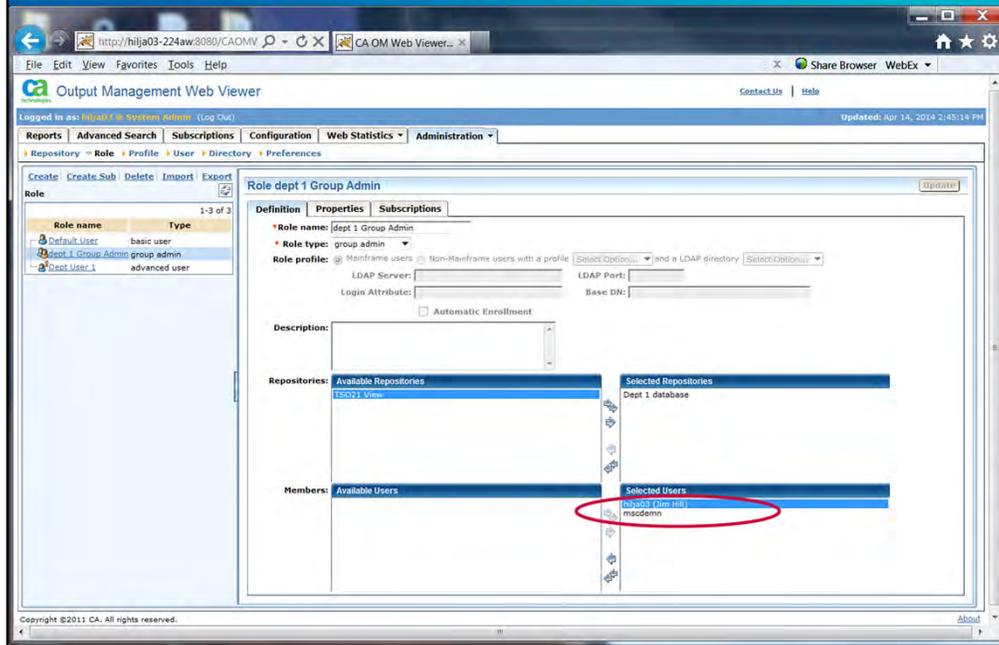


If a new user logs in who is not already defined in system, they get the Default User role automatically. If no Subscriptions are defined for the Default User role, they may they have no reports in the system.

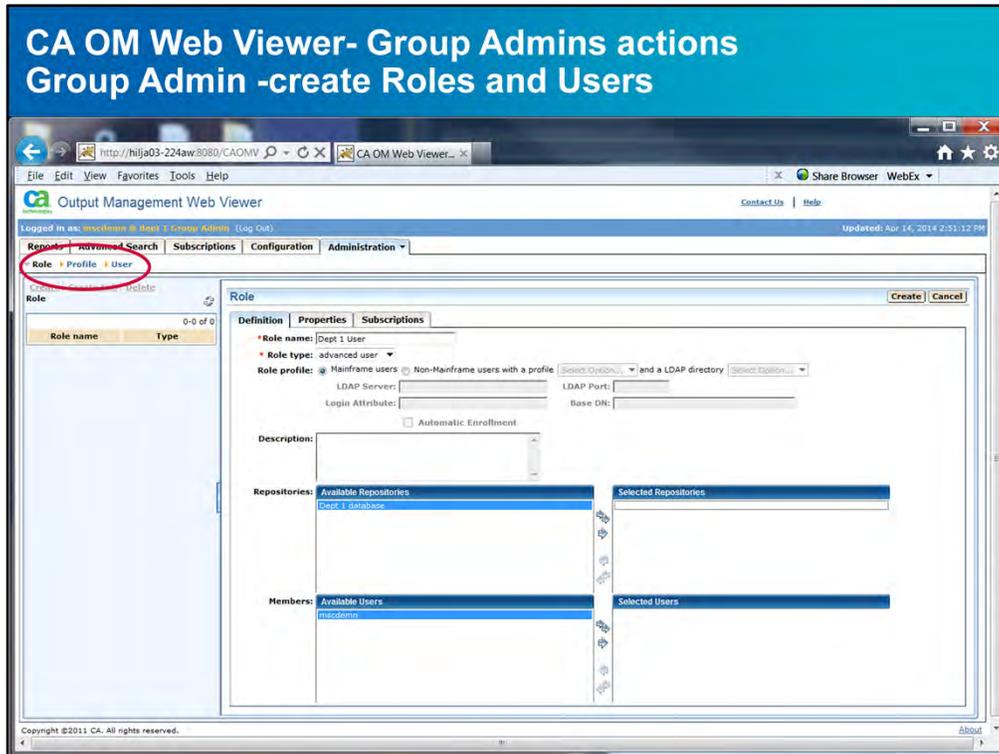
This example has the Default User role as a Basic User type role. A Basic User role only has access to the Reports and Configuration tabs, therefore only has access to reports that are part of an available role.

This setup may be used, for example, if providing a subscription providing a report, i.e. README, with basic instructions of what a new user is to do, such as contact their Group Admin or System Admin to be added to a department role or roles. Other reports or documents may be archived into the repository for whatever instructions desired and made available as part of any subscription for the Default User role.

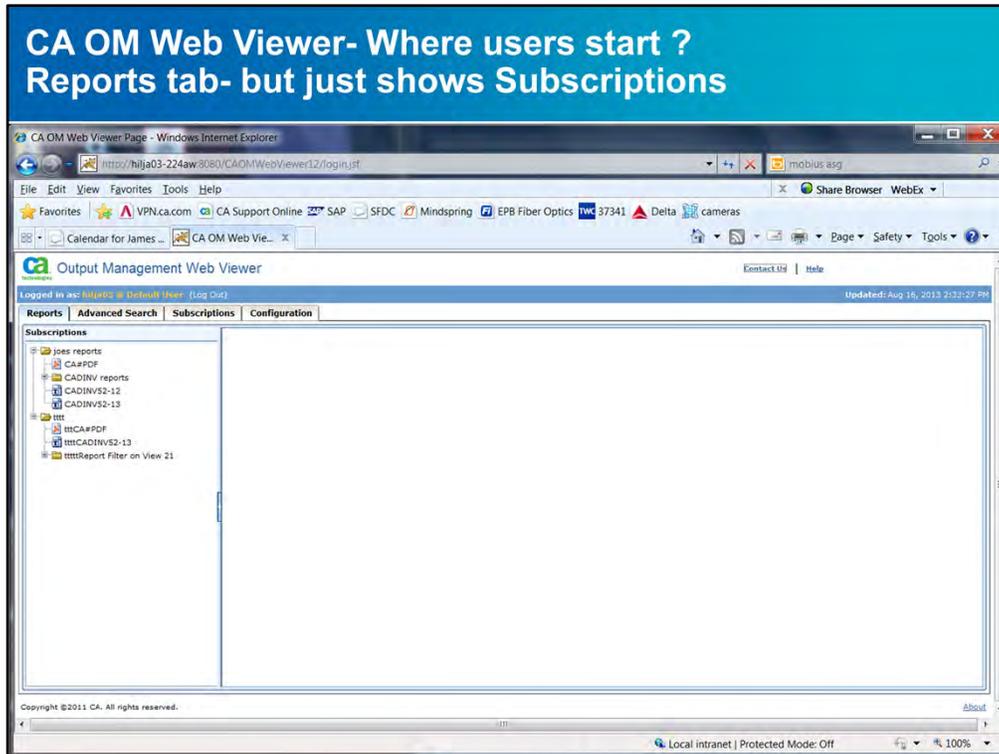
CA OM Web Viewer- Who are Group Admins ? System Admin adds user to Group Admin roles



A System Administrator adds users to the Group Admin roles as appropriate.



A Group Admin creates roles they will administer and selects users for that role. Group Admin roles are more limited than System Admin. Note that the area under the Admin Tab does not include Repository or Preferences and that there is no Web Statistics tab.



In an Advanced User role, notice that there is no Administration tab. Just like other roles, it always starts at the Reports tab.

But different than a Basic User role (as shown previously for the Default User role example), an Advanced User role has the Advanced Search & Subscriptions tab.