OFFICE OF TECHNOLOGY SERVICES
CUSTOMER OWNED EQUIPMENT MANAGED SERVICES (COEMS)
Effective July 1, 2009

APPENDIX D

BASE SERVICES RATE

• Standard State-Owned cabinet (approximately 24”x 36”) $830 per month *
• Customer-Owned cabinet (approximately 24”x 36”) $720 per month
• Floor Space Reservation (approximately 24”x 36”) $545 per month

The monthly subscription rate includes the following:
• Floor space for a standard locking cabinet
• Physical Security (24 hours, 7 days per week)
• UPS and backup system
• Fire detection and suppression system
• An analog telephone line for usage while on site
• Under floor cabling to extend the customer circuit from the MPOE to their cabinet
• Under floor cabling to extend the customer CSGNet connection to their cabinet
• One hour of Remote Hands service from the OTech Help Desk **

*Rate is based on a standard server cabinet (24”x 36”). An additional rate will apply for larger cabinets.
** Help Desk staff will perform basic troubleshooting tasks (i.e., power on/off equipment, view LED light indicators, initiate manual testing of equipment, report error messages and reseat cable connections). Additional services are billed in 15-minute increments at the $90/hour consulting rate.