

DELEGATION REQUEST

When ordering IP video conferencing services, it is mandatory that you submit a delegation request letter. This means all non-exempt state agencies are required to submit a delegation request letter to OTech prior to ordering these services.

See STMM 0502.0

<http://www.cio.ca.gov/stnd/pdf/stmm/050200.pdf>

CALNET 2 INFORMATION

CALNET 2 link:

<http://calnet.ca.gov>

CALNET 2 VIDEO CONFERENCING SERVICES & EQUIPMENT

MSA 1 (AT&T) Voice, Data & Video Services

<https://ebiznet.sbc.com/calnetinfoii/>

MSA 2 (AT&T) Long Distance & Network Based Services

<https://ebiznet.sbc.com/calnetinfoii/>

MSA 3 (VzB) IP Voice, Data and Video Services Converged Services, Managed IP Video Conferencing Services

<https://calnet2.verizonbusiness.com/enterprisesolutions/default/CA/showContent.do>

MSA 3 (VzB) Converged Service, Required Customer Premise Equipment (CPE)

<https://calnet2.verizonbusiness.com/enterprisesolutions/default/CA/showContent.do>

CALNET 2 CONFERENCING SPECIALISTS:

AT&T (MSA 1 & 2)

Lance Kolesar

Regional Sales Manager

Global Business Solutions - Video

Office: 530-662-0310

Cell: 530-867-7909

Lkolesar@att.com

Verizon Business (MSA 3)

Kristi Mercado

Government Markets

Strategic Initiatives Manager

Phone: 916 779-5627

Cell: 925 759-3230

Kristi.mercado@verizonbusiness.com

OPTIONAL CALNET 2 NET CONFERENCING

The CALNET 2 MSA 2 & 3 vendors offer WebEx and Microsoft Live Meeting net conferencing services. These conferencing services allow users to share and collaborate on documents and presentations via the public internet. These services also include live video from a web camera and/or video conference equipment.

MSA 2 (AT&T)

<https://ebiznet.sbc.com/calnetinfoii/>

MSA 3 (Verizon Business)

<https://calnet2.verizonbusiness.com/enterprisesolutions/default/CA/showContent.do>



CALNET 2 VIDEO CONFERENCING SERVICES



VIDEO CONFERENCING – THE BASICS:

A video conferencing system consists of a monitor, camera, microphone and speaker. This system connects to a similar system via a network. A network is two or more devices linked together by cables, telephone lines, radio waves, satellites or infrared light. The camera and microphone transmit video and audio between locations so that each group can see and hear each other. This allows face to face or what is called point to point communication with people at different locations. If you wish to conference with more than two locations, you will need to initiate what is called a multi-point conference call.

When implementing video conferencing you will need to think about your business, technical and on-going operational requirements. Your business requirements will illustrate how you will utilize your video conferencing system. Your technical requirements will identify what type of network and/or network services you will need to implement. Your operational requirements will determine whether you have the internal staff to provide support (i.e. scheduling, initiating calls, monitoring, software updating, equipment and network troubleshooting) to users of your video conferencing network.

If you feel you do not have the appropriate staff to develop your requirements, select a network or provide support to your end users, STND will work with you and the CALNET 2 vendors to identify which video conferencing equipment and network services best meet your needs. Here are a few things to consider before you meet with your CALNET 2 vendor and or contact STND for assistance:

Business Considerations

- How many sites require video conferencing?
- How many sites will be connected at one time?
- How often will users at each site need to video conference?
- Will documents need to be shared or collaborated on during conferences?
- Do you have staff available to support the video conferencing network?
- Do you want the ability to make international video conference calls?
- Will you ever need to record a video conference call?

Technical Considerations

- Can you leverage your existing video equipment?
- Is your network configured for IP (Internet Protocol) or ISDN (Integrated Services Digital Network)?
- Will you be calling other IP or ISDN endpoints?
- Will you be calling site to site, or will multiple sites be participating?
- Will this be an internal only network?
- Do you need to contact others outside of your network?
- Do you need to add audio only ports to include non-video enabled sites?
- How important is the video quality (higher quality video = higher bandwidth)?
- Do you require High Definition?

CONFERENCING INTEROPERABILITY - BRIDGING SERVICES

Bridging services provided on CALNET 2 offer customers interoperability between different network transport technologies (ISDN or IP) and different equipment manufacturers. Once you have registered your equipment with a bridging service you will be able to audio and video conference with any other customer who has registered with the same vendor's bridge. These services are usage based, meaning once you register your site with a bridging service, you pay only when you use the service. As there are no fees to register your equipment, registering with both CALNET 2 vendors will provide you total flexibility and access to other video bridging customers.

Business Considerations

The **network services** for video conferencing offered on CALNET 2 are mandatory for all non-exempt state agencies. This means if you are a non-exempt state agency you must purchase these network services from either vendor on the CALNET 2 contract. Each vendor offers different transport technology and/or packaging of their network services.

The video conferencing **equipment** offered on CALNET 2 is non-mandatory. This means you are not required to purchase your equipment from the CALNET 2 contract. However, the CALNET 2 contract vendors offer equipment manufactured by Polycom and Tandberg. If you decide to purchase your equipment from a CALNET 2 vendor, you must still follow your department's procurement guidelines.