

DEPARTMENT OF TECHNOLOGY SERVICES  
STATEWIDE TELECOMMUNICATIONS AND NETWORK DIVISION

**AGENCY TELECOMMUNICATIONS REPRESENTATIVE  
BULLETIN 07-03  
DATE: February 22, 2007**

**SUBJECT: CALNET I SIBS Advisory Committee Meeting**

**ACTION:**

The Chief Agency Telecommunications Representative should distribute copies of this bulletin to the Accounts Payable staff that review and pay CALNET invoices, to managers, and appropriate staff.

**Agencies are invited to attend the State Integrated Billing System (SIBS) Advisory Committee Meeting to be held on:**

**Date:** Wednesday, April 4, 2007

**Time:** 1:00 P.M. to 3:00 P.M.

**Location:** Department of Technology Services (DTS)  
630 Sequoia Pacific Blvd. Room 115A & B  
Sacramento, CA 95814

**BENEFITS:**

- Mitigate invoicing issues prior to and during CALNET I transition/migration to CALNET II
- Provide Customers with the opportunity to discuss and resolve global and systemic invoicing issues with DTS/STND and Contractors.
- Contractors will provide information to Customers regarding reconciling charges, billing disputes, existing credits and outstanding charges.

**KEY POINTS:**

- The CALNET I SIBS Advisory Committee meetings will discuss transitioning out of CALNET I and resolve residual invoicing issues.
- DTS STND will continue with the existing CALNET I SIBS Advisory Committee to track and resolve issues until determined to be no longer needed.

**CALNET I SIBS Advisory Committee Meeting**

- The CALNET I SIBS Advisory Committee consists of Customers, DTS, and Contractors (AT&T and Verizon Business). Customer involvement is vital for a successful transition to the new billing platforms.
- Customers should first utilize the normal invoice escalation processes with the contractors to resolve their CALNET I invoice issues.
- When resolution cannot be otherwise reached, DTS's role will be to:
  - Facilitate communications
  - Assist with resolution of global or systemic invoicing
  - Address contractual issues related to the CALNET I invoicing process

**TO REGISTER:**

Please forward your name, e-mail address and phone number to Regina Gathing at [regina.gathing@dts.ca.gov](mailto:regina.gathing@dts.ca.gov) or by phone (916) 657-9981.

To review previous ATR Bulletins please visit the DTS/STND website at: <http://www.dts.ca.gov/stnd/resources/publications.asp> .

If you have questions about this Bulletin, please contact Regina Gathing using the information above.



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