

**AGENCY  
TELECOMMUNICATIONS  
REPRESENTATIVE  
BULLETIN**

Date: May 9, 2012

ATR 12-01

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P. O. Box 1810, MS #Y-13  
Rancho Cordova, CA 95741-1810  
(916) 657-9150

**SUBJECT: AT&T's CALNET 2 Price Reductions for Master Service Agreement (MSA) 1: FRATM and MIS**

This bulletin is to inform CALNET customers that California Technology Agency – Office of Technology Services and AT&T have negotiated price reductions with CALNET 2 Master Service Agreement (MSA) 1. The new rates are on Amendment 1.11 that was signed on April 9<sup>th</sup>, 2012. The CALNET 2 website has been updated to show new rates. (<https://ebiznet.att.com/calnetinfoii/>).

**FRAME/ATM (FRATM):** The monthly recurring charge has been reduced for FRATM. Please see attached table (**FRATM New Rates.xlsx**) for product list.

The effective date for FRATM rates is March 1 2011. For customers currently with this service, adjustments are being issued and should appear on your April 2012 invoices. For any new services ordered, new rates will be used.

**Managed Internet Services (MIS):** MIS rates, for installation, monthly recurring and usage have been reduced. Please see attached table (**MIS New rates.xlsx**) for product list.

The effective date for MIS rates is September 1, 2011. For customers currently with this service, adjustments are being issued and should appear on your April 2012 invoices. For any new services ordered, new rates will be used.

Under this new amendment, the customer when ordering new MIS service, and with the assistance of their sales person, should determine their Minimum Bandwidth Commitment (MBC) and what access speed they would like to use. Bursting above the minimum bandwidth is possible when the access speed is higher than the MBC. Bursting above the MBC will incur the incremental usage charge for the amount used over MBC in the month. Bursting can be avoided by limiting traffic to the MBC, or by selecting access and MBC to be the same speed.

Should you have any questions regarding this issue, please call 1-877-9-CALNET to speak to an AT&T Service Representative.



STEVE RUSHING, Deputy Director  
Statewide Telecommunications and Network Division  
Office of Technology Services (OTech)

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